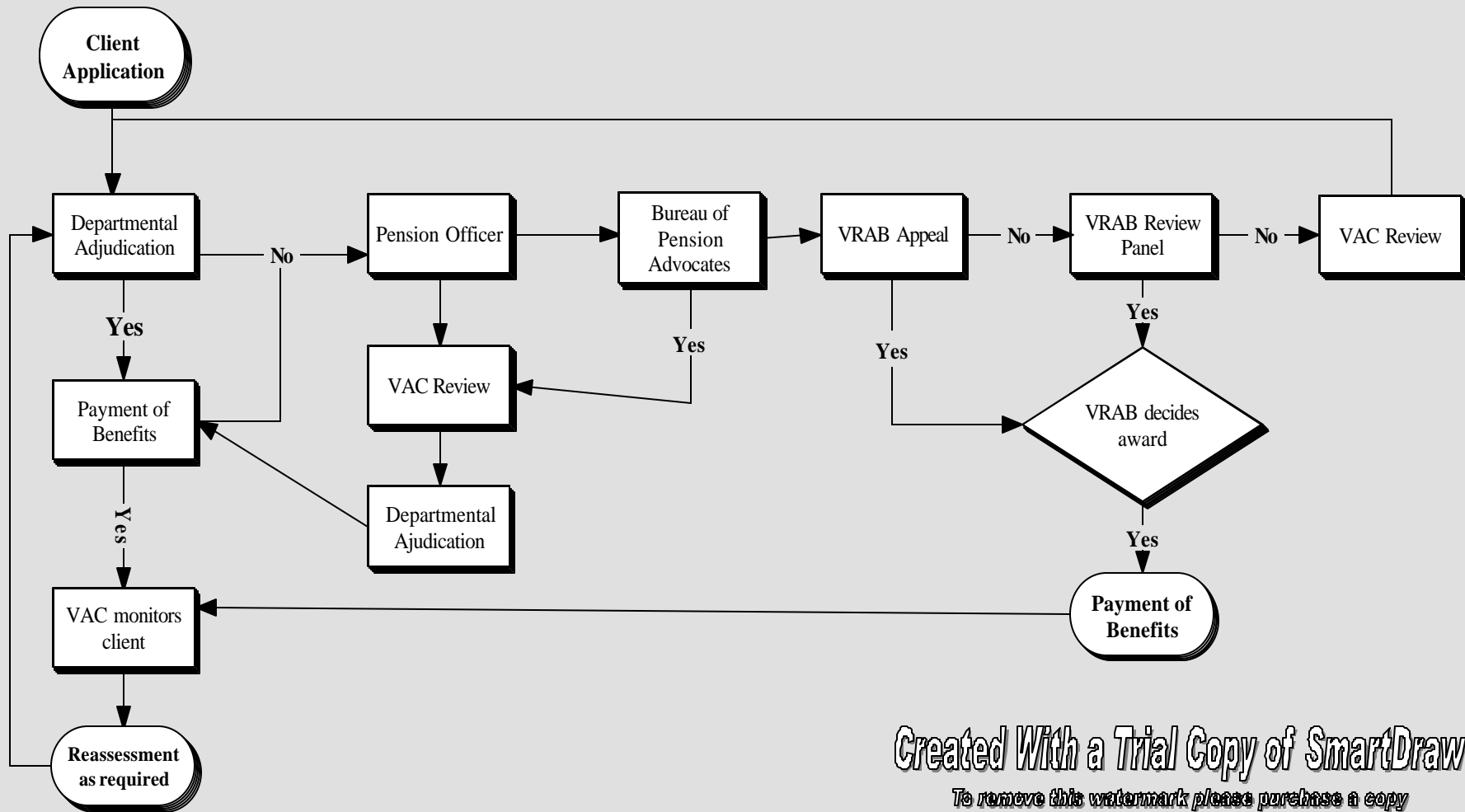


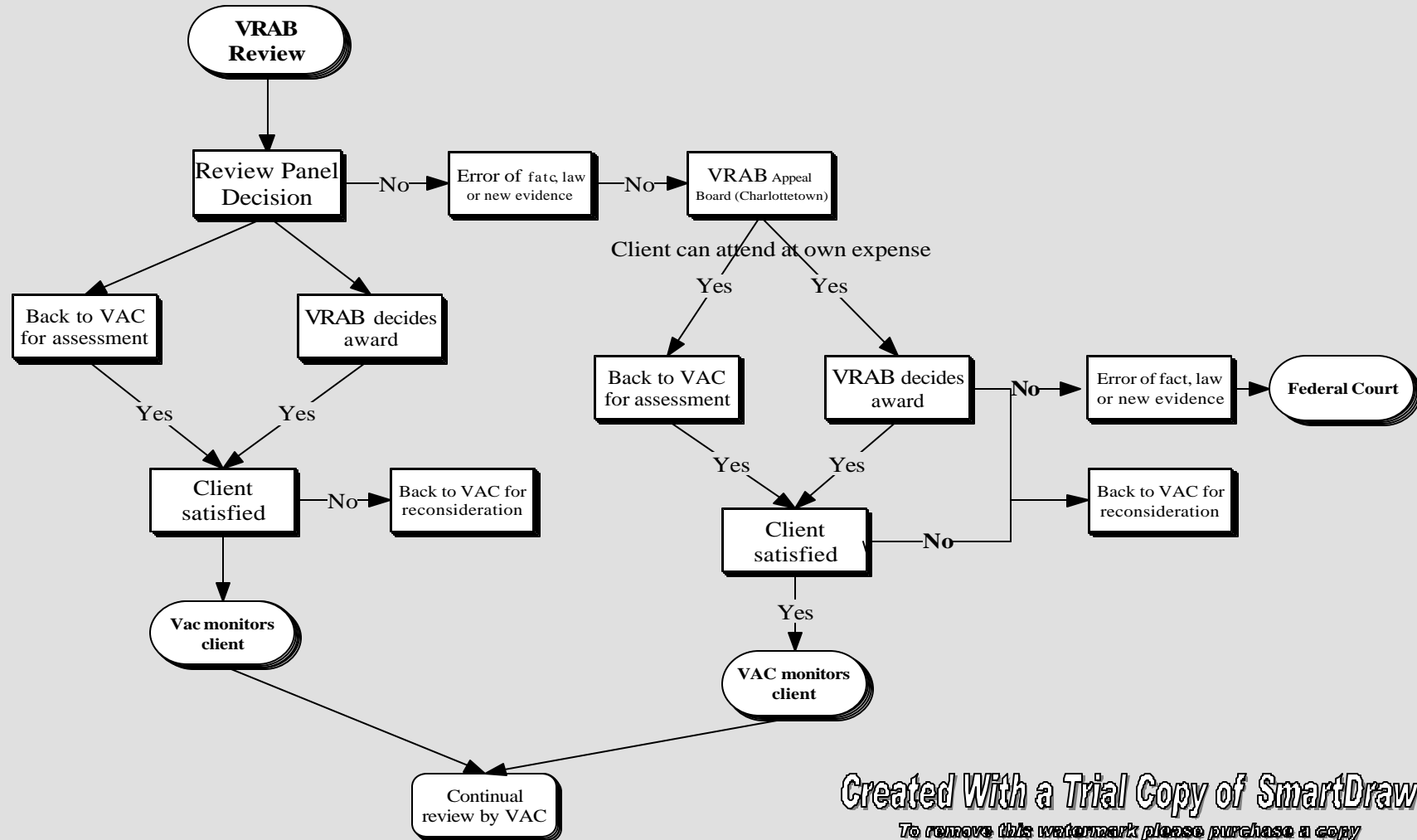
Theoretical VAC Process



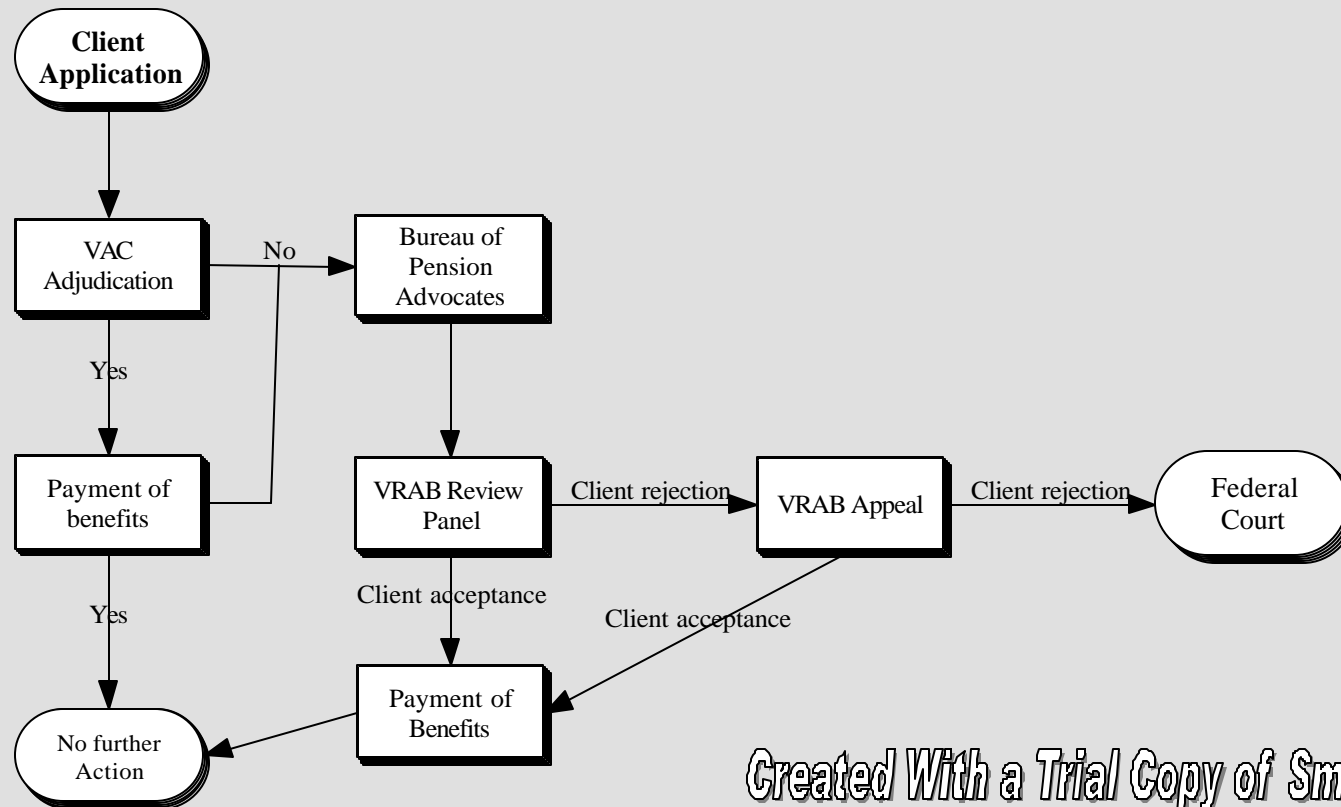
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Actual VRAB Process (Legislation and Policy)



Typical Client Experience as explained by VAC and BPA



Client required to monitor and advise VAC of any changes

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